

Appendix A – Carroll County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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421864m6113

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Appendix A – Chariton County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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421864 M0113

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Appendix A – Howard County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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Appendix A – Linn County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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Appendix A – Livingston County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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421864m013

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Appendix A – Macon County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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Appendix A – Monroe County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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421864mo113

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Appendix A – Randolph County Map

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

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6/4/2015

**Certification of Officer as to Compliance with Applicable Service Quality Standards and  
Consumer Protection Rules**

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

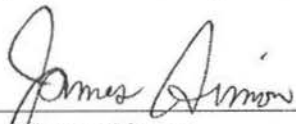
**CERTIFICATION**

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri. The Missouri PSC Service Quality Rules have been waived. However, Chariton Valley continues to operate under the same standards as set by the Missouri PSC in 4 CSR 240-32.070 Quality of Service. Chariton Valley also complies with Red Flag Rules, CPNI, and the Fair Credit Reporting Act, and seeks to protect our customer's privacy while providing them with high quality, state-of-the-art telecommunications products and services including voice and broadband. I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules pursuant to 47 C.F. R. 54.313 and 54.422.

**Signature of Authorized Officer**

**Printed Name of Authorized Officer**

**Title or position of Authorized Officer**

  
James Simon  
General Manager

**Date** 6/5/2015

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)

**Certification of Officer as to Compliance with Functionality in Emergency Situations**

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

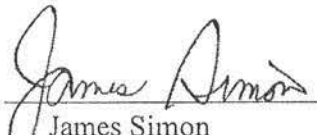
**CERTIFICATION**

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri and adheres to the Provisions in 4 CSR 240 Chapter 34 Emergency Telephone Service Standards. Chariton Valley Telephone Corporation (Chariton Valley) has a reasonable amount of back-up power to ensure functionality without an external power source and is able to reroute traffic around damaged facilities. Chariton Valley is also capable of managing traffic spikes caused from emergency situations. I certify that I am an officer of the reporting carrier; my responsibilities include ensuring functionality in emergency situations; and, to the best of my knowledge, the carrier is in compliance with able to function in emergency situations pursuant to 47 C.F. R. 54.313 and 54.422.

Signature of Authorized Officer

Printed Name of Authorized Officer

Title or position of Authorized Officer

  
James Simon  
General Manager

Date

6/5/2015

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

|       |   |                            |
|-------|---|----------------------------|
| <010> | Study Area Code   | 421864                     |
| <015> | Study Area Name   | CHARITON VALLEY TEL        |
| <020> | Program Year  | 2016                       |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Tina Jordan                |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 6603959682 ext.            |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | tjordan@charitonvalley.com |

|       |  |
|-------|--|
| <701> | Residential Local Service Charge Effective Date    |
| <702> | Single State-wide Residential Local Service Charge |

1/1/2015

16.0

<703>

[illegible]

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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |                 |        |
|-------|-----------------|--------|
| <010> | Study Area Code | 421864 |
|-------|-----------------|--------|

|       |                 |                     |
|-------|-----------------|---------------------|
| <015> | Study Area Name | CHARITON VALLEY TEL |
|-------|-----------------|---------------------|

|       |              |      |
|-------|--------------|------|
| <020> | Program Year | 2016 |
|-------|--------------|------|

<030> Contact Name - Person USAC should contact regarding this data Tina Jordan

|       |   |                 |
|-------|---|-----------------|
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 6603959682 ext. |
|-------|---|-----------------|

|       |   |                            |
|-------|---|----------------------------|
| <039> | Contact Email Address - Email Address of person identified in data line <030> | tjordan@charitonvalley.com |
|-------|---|----------------------------|

[illegible]

(800) Operating Companies  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

|       |   |                                       |
|-------|---|---------------------------------------|
| <010> | Study Area Code   | 421864                                |
| <015> | Study Area Name   | CHARITON VALLEY TEL                   |
| <020> | Program Year  | 2016                                  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Tina Jordan                           |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 6603959682 ext.                       |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | tjordan@charitonvalley.com            |
| <810> | Reporting Carrier   | Chariton Valley Telephone Corporation |
| <811> | Holding Company   | Not Applicable                        |
| <812> | Operating Company   | Chariton Valley Telephone Corporation |

[illegible]



**Certification of Officer as to Compliance with Voice Services Rate Comparability**

|                             |                            |
|-----------------------------|----------------------------|
| (010) Study Area Code       | 421864                     |
| (015) Study Area Name       | CHARITON VALLEY TEL        |
| (020) Program Year          | 2016                       |
| (030) Contact Name          | Tina Jordan                |
| (035) Contact Telephone No  | 660-395-9682               |
| (039) Contact Email Address | tjordan@charitonvalley.com |

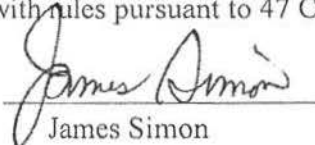
**CERTIFICATION**

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri and has a \$16 Local Service Rate that applies to their entire study area. The state of Missouri has a \$.02 state universal charge making the total pricing of fixed voice service \$16.02, which is no more than two standard deviations above the applicable national average urban rate for voice services (\$47.48.) I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the voice services rate comparability; and, to the best of my knowledge, the carrier is in compliance with rules pursuant to 47 C.F. R. 54.313.

Signature of Authorized Officer

Printed Name of Authorized Officer

Title or position of Authorized Officer



James Simon

General Manager

Date

6/5/2015

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)